

House rules - Villa 10 & 16 Palmeraie Golf Agadir

Villa Palmeraie Golf is a **non-smoking villa**. For your comfort and peace of mind and that of those around you, these house rules must be accepted unreservedly in accordance with your reservation.

Rules and regulations of Villa Palmeraie Golf Agadir :

1. Arrival check-in 3.00 pm / departure check-out 11.00 am:

Villas are cleaned every 4 days (including bath and pool towels) and bed linen is changed every 7 days. On the day of arrival and on the day of departure, a check of the premises is carried out with the concierge and the deposit of 300 Euros, which was cashed on the day of arrival, is immediately released on the day of departure if the house is left in good condition.

At the end of your stay, all kitchen equipment must be left clean, including crockery. If necessary, a supplement of 20 Euro for additional cleaning will be charged.

2. Number of tenants - visitors / country rules Morocco :

The tenant undertakes to respect the number of people reserved at the time of booking. Guests are not permitted in the villa or residence, and all persons must be registered on arrival at the villa.

Only people who have a reservation and are registered have access to the villa and residence.

Passports are sent directly to the local authorities (Police, RG).

The villa is secured 24 hours per day by security and concierge teams. Tenants are required to comply fully with all Moroccan tourist laws and regulations.

3. Security - theft - safe:

The villa is equipped with two cameras, a digital lock for the front door and a safe. The tenant assumes full responsibility for his/her valuables. The lessor accepts no responsibility or liability for valuables lost by the lessee. The lessor strongly advises its lessees to open the safe the day before their departure to avoid any problems on the day of departure.

4. Parties/noise :

The "Internal Regulations" of the Résidence Palmeraie **do not authorise any noise** likely to disturb the neighbours of the Résidence. Parties or loud music outside are not tolerated and are strictly forbidden.

Out of respect for the neighbours, it is strictly forbidden to make noise outside in the evening from **8pm to 10am**; this also applies to music, loud talking and shouting!

5. Swimming pool:

Swimming is not supervised and everyone is responsible for their own safety and that of their children. Villa Palmeraie Golf Agadir cannot be held responsible for any accidents related to the use of the swimming pool. The use of the swimming pool is forbidden **from 19:00 to 09:00** and the thermal protection of the swimming pool must be closed. For safety reasons, it is forbidden to use glasses or crockery in or around the pool. Guests must be discreet when using the pool. **It is forbidden to jump into the pool.**

6. Balcony/terrace/staircase:

Tenants must supervise babies and children at all times when using the balcony, terrace, staircase or any other area of the villa and residence. Tenants are solely responsible. Villa Palmeraie Golf Agadir cannot be held responsible for accidents occurring during the stay of its tenants.

7. Animals :

Pets are not allowed at Villas Palmeraie Golf Agadir.

8. Insurance/liability :

All tenants must be insured by themselves as the manager of Villa Palmeraie Golf accepts no responsibility whatsoever for any damage caused by their tenants, nor in the event of an accident during their stay, whether inside or outside the Villa. The tenants confirm, by signing this paper, that they are well insured and that they take all responsibility for themselves during their stay.

9. No-smoking" indoor villa - safety instructions :

Smoking is not permitted in the villa, nor is the lighting of candles or other flammable materials (stoves, paraffin lamps, barbecues, etc.).

The villa is equipped with sensitive smoke detectors and it is strictly forbidden to smoke in the villa. The client will pay a **penalty of 2500 MAD for "non-compliance"** with these instructions, as well as all costs incurred by the security services and fire brigade in the event of the alarm system being triggered. On the day of arrival, you will receive a code for the digital entrance door which will allow you to open and close the villa for the duration of the client's stay. The owners cannot be held responsible for theft, loss or damage in the unlocked villa.

Thank you for your understanding.

Date of stay :

A deposit of :

To be paid by Mr/Mrs :

Passport holder :

This deposit will be returned on the day of departure, after deduction of the cost of restoring the premises if any damage is found.

Established in Agadir, and to be respected unreservedly by all tenants.

Hansueli & Soukaina EGLI

Owners Villa Palmeraie Golf Agadir

Tenant Villa Palmeraie Golf